Dinesh Panse

(+**91-7620435663) Panse.dinesh@gmail.com**

**Career Objective**

Seeking a Responsible Position in an Organization which gives me to Chance improve my Knowledge, Enhance my skills and enable me to strive towards the overall development of the Organization.

Key Skills

* Sound knowledge of various operating systems.
* Good analytical skills.
* Self-motivated.
* Strong verbal and communication skills.
* Problem analysis and solving skills.
* Flexible to work in all conditions.

WORK EXPERIENCE

**Company : IT Source Solution Ltd**

**Client Project : Wipro Pvt. Ltd**

**Website : www.itsourceindia.com**

**Designation : desktop Support engineer.**

**Environment : Windows .**

**Duration : Jan-2016 to april-2018**

* Responsible for maintaining, installing & troubleshooting software.
* Connecting the printers with the desktops & laptops.
* Responsible for maintaining user security accounts for window servers including Desktop configuration, networking, network accessing issues and printer and other peripheral connectivity.
* Responsible for providing computer support services both for software and hardware for an organization’s employees & Software Support all Clients

**Company : onward pvt ltd**

**Client Project : tcs**

**Website : www.onward.com**

**Designation : application Support engineer.**

**Environment : Windows .**

**Duration : april-2018 to nov-2019**

* Troubleshooter and resolved application issues escalated from end users.
* Install, configure, and troubleshoot our Enterprise software package by remote access means. UAT of new release installations and content.
* Mentored and trained junior members of team in SQL querying, database design, and reporting.

**Company : Au small finance bank**

**Website : www.aubank.com**

**Designation : Sr excutive IT**

**Environment : Linux (RedHat), Windows**

**Duration : Dec-2019 to aug-2020**

* Troubleshooter and resolved application issues escalated from end users.
* Connecting the printers with the desktops & laptops.
* Routing & configuring the Network & LAN cables
* Responsible for maintaining user security accounts for window servers including Desktop configuration, networking, network accessing issues and printer and other peripheral connectivity.
* Troubleshooter and resolved application issues escalated from end users.
* Install, configure, and troubleshoot our Enterprise software package by remote access means. UAT of new release installations and content.
* Responsible for providing computer support services both for software and hardware for an organization’s employees & Software Support all Clients.

**Company :Pix Transmission Ltd**

**Designation : IT excutive**

**Environment : Windows**

**Duration : Aug-2020 to jan 2021**

* Troubleshooter and resolved application issues escalated from end users.
* Connecting the printers with the desktops & laptops.
* Routing & configuring the Network & LAN cables
* Responsible for maintaining user security accounts for window servers including Desktop configuration, networking, network accessing issues and printer and other peripheral connectivity.
* Troubleshooted and resolved application issues escalated from end users.
* Install, configure, and troubleshoot our Enterprise software package by remote access means. UAT of new release installations and content.

**Company :Jaro Education**

**Designation : System Admin**

**Environment : Windows,Linux**

**Duration : April-2022 to current**

* Troubleshooter and resolved application issues escalated from end users.
* Connecting the printers with the desktops & laptops.
* Routing & configuring the Network & LAN cables
* Responsible for maintaining user security accounts for window servers including Desktop configuration, networking, network accessing issues and printer and other peripheral connectivity.
* Troubleshooted and resolved application issues escalated from end users.
* Install, configure, and troubleshoot our Enterprise software package by remote access means. UAT of new release installations and content.

EDUCATION SUMMARY

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Certificate** | **Year** | **Percentage** | **School/Institute** | **Board/ University** |
| SSC | 2007 | 58.74 | Blue Bells Convent | Nagpur |
| HSC | 2009 | 52.38 | Ramnagar Bharat .Jr. collage | Nagpur |
| B.E(Bachelor of Engineering in Information Technology ) | 2014 | 61.55 | K.G.I.E.T Collège  Amravati | Amravati |

Project Experience

* **Project:** Security Tracking and Notification system for multi-tenant cloud application
* **Objective:** This project based on cloud computing by using SAAS is sometime referred to as “on-demand software”. End users Access cloud-based application though a web browser

**Environment: ASP.Net, C#, SQL Server 2008 R2, IIS 6.0, Visual Studio 2010**

* **Duration: 6 months Team Members: 3**
* **Collage:** Dr .Sau. Kamaltai Gawai Engineering collage darapur**.**
* **Team Members: 3 (Final Year Project).**

CORRESPONDENCE TO

**Dinesh Tukaram Panse**

67,suraksha nagar dattawadi

Nagpur – 440023

**Cell: +917620435663**